

MINUTES

Rescheduled Date/Time: Thursday, April 20 (3:30pm)
Ronald McDonald House – 1323 Cedar St NE, Grand Rapids

MISSION

Our mission is to provide Kent County hospitality related businesses an opportunity to meet professionally with a common interest to better serve our industry and community while furthering the overall tourism landscape of our region.

DISCUSSION ITEMS

Welcome & Introductions: Lisa Calhoun, KCHA President

Approval of March 2023 Annual Meeting Minutes: With Edit Jane/Todd Approved

Financial Report – David Jibson, KCHA Treasurer: \$5,300 month beginning balance; \$8,500 month ending balance.

Ronald McDonald House Overview

- 4 houses in Michigan- Ann Arbor, Detroit, Lansing, and Grand Rapids
- Capital Campaign (\$2.5 Mill) which is for a renovation to add 8 rooms and renovate common areas. Have not expanded in 33 years.
- 90% of families with kids at Devos- Lots of NICU patients.
- This is free to families, with a typical waitlist is 5-10 families; they have partnered with Hampton for a discounted stay for these families. There is an additional house through Trinity Health Hospital
- Ways to support: Volunteer, Meals & Treats, Shuttle, in house, and cleaning up the yard

Monthly Reports

- Experience Grand Rapids
 - o Pure Michigan Ads; Family-Centric; Friend groups
 - Dreams Grand Golf Giveaway
 - Flights of Flavor
- Grand Rapids Diversity & Inclusion
- West Michigan Sports Commission
 - Katy: Golf outing is June 12 and they're looking for volunteers
 - Annual Luncheon-Steve Yzerman Sept 6 \$125 per person and \$850 per table.
 - o Julie is taking over the Meijer State Games from Eric
 - They won the Collaborative Award @ Pure MI Conference
 - Connor: There is an Industrial Conference Next Month (TBD)
 - Sports Complex-56% of fundraising with private donors
 - \$11 Million goal maybe having a groundbreaking in the fall
- West Michigan Tourist Association
 - o Erin Murphy no longer marketing director
 - o Paige (intern): new marketing manager middle of May.
 - o Travel guides handed out for 2023. Up to date. Festivals, events, etc. West side to upper peninsula.
 - Lighthouse map and circle tour. New off the printer today.
 - o Go to website request bundles of both to be delivered
- Michigan Restaurant & Lodging Association
- Women in Hospitality Leadership-Grand Rapids
 - o State-wide conference November 15 @ JW
 - The GR chapter is strong and great. Pickleball event to be planned for the summer

- Grand Valley State University
 - Exams next week, summer coming up.
 - o Internships still open- and needed.
 - Students at the Governments conference.
 - Double the turnout from last year in Detroit V this year the conference being in Grand Rapids!
- Ferris State University
 - No updates
- Michigan Cares for Tourism
 - o Byron Center Charter Schools, awesome event! Got a lot done.
 - Baseball teams in Kalamazoo and battle creek in May are partnering with the Visitors Ber for a volunteer event
 - Porkies in the first part of September.
 - Online registration is now open

Upcoming Meetings & Events

- Thursday, April 20 Monthly Membership Meeting @ Ronald McDonald House
- Monday, April 24 MRLA Hospitality Mixer @ Big E's Sports Grill (next to the Embassy Suites)
- May 10 MRLA Legislative Day
- May 7-13 National Travel & Tourism Week
- Thursday, May 11 Experience Grand Rapids Toast the Town @ JW Marriott
- Thursday, May 18 Monthly Membership Meeting @ GVSU (Topic: Cannabis Tourism)
- Monday, June 12 West Michigan Sports Commission Golf Outing
- Friday, June 16 Michigan Restaurant & Lodging Association Golf Outing

SAVE THE DATE: Michigan Cares for Tourism – September 11-12, The Porkies in the Upper Peninsula

Round Table Discussion Michigan.org (Pure Michigan website). Make sure you log in to the extranet and sign the photo release. Photos are getting more and more legalese with documentation.

Adjournment

Kent County Hospitality Association P.O. Box 1046 — Grand Rapids, MI 49501

www.KentCountyHospitality.org www.facebook.com/groups/KentCountyHospitality