

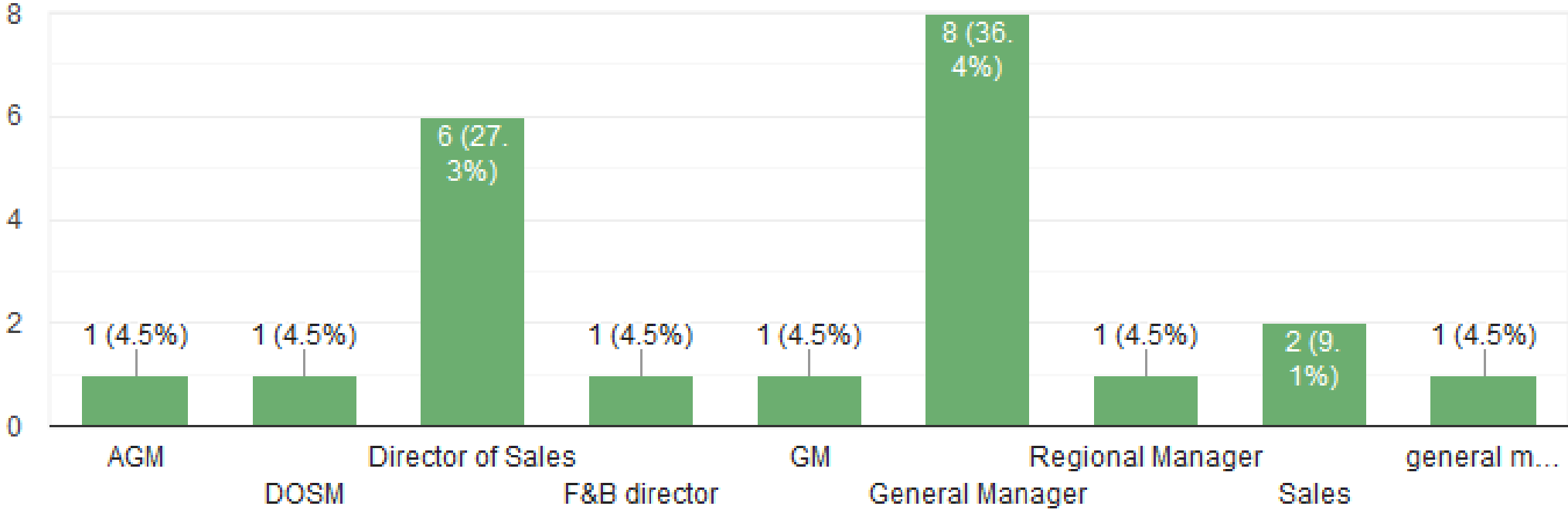
# Survey Results



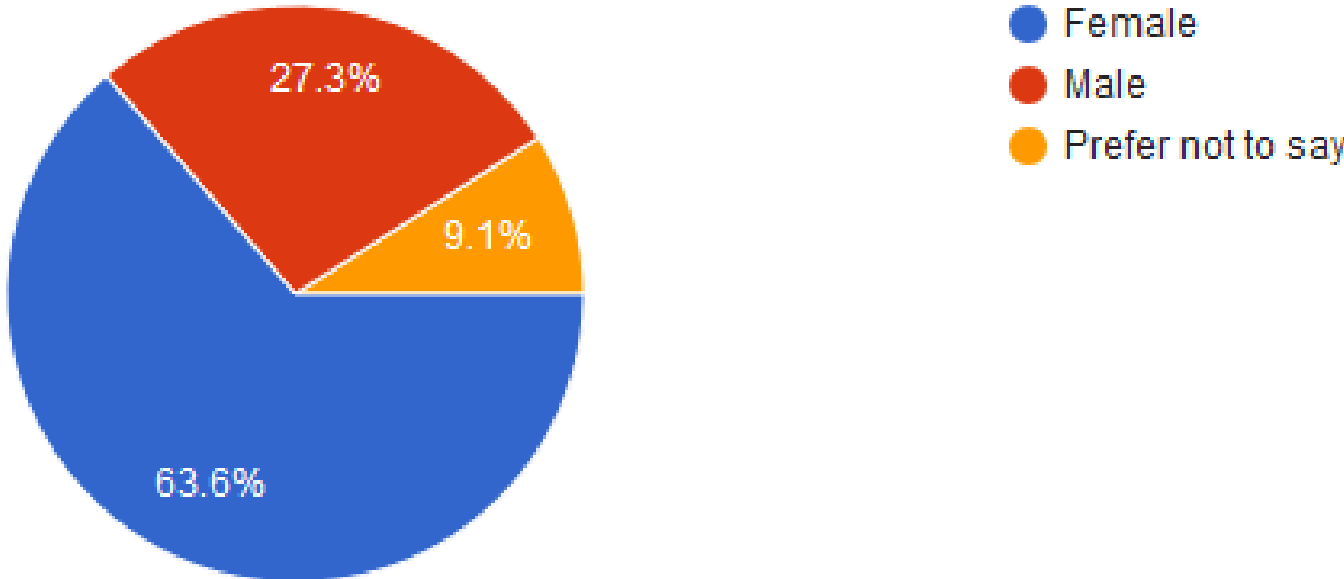
## Hotel Childcare Survey – Kent County

How are hotel leaders dealing with staff who might have to stay home due to online school? As a mom, a hotel leader and a member of this hospitality community I want to put our collective minds together to come up with some real solutions to approach this very big problem so many of us are facing. This is 100% anonymous and your information will be helpful in guiding other hotel leaders as they navigate this serious problem facing our industry.

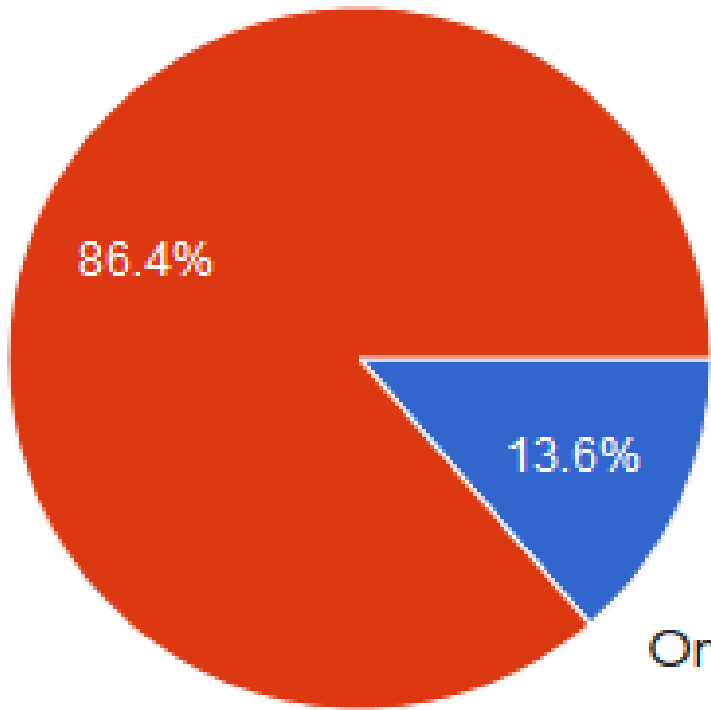
Hotel Position



Gender

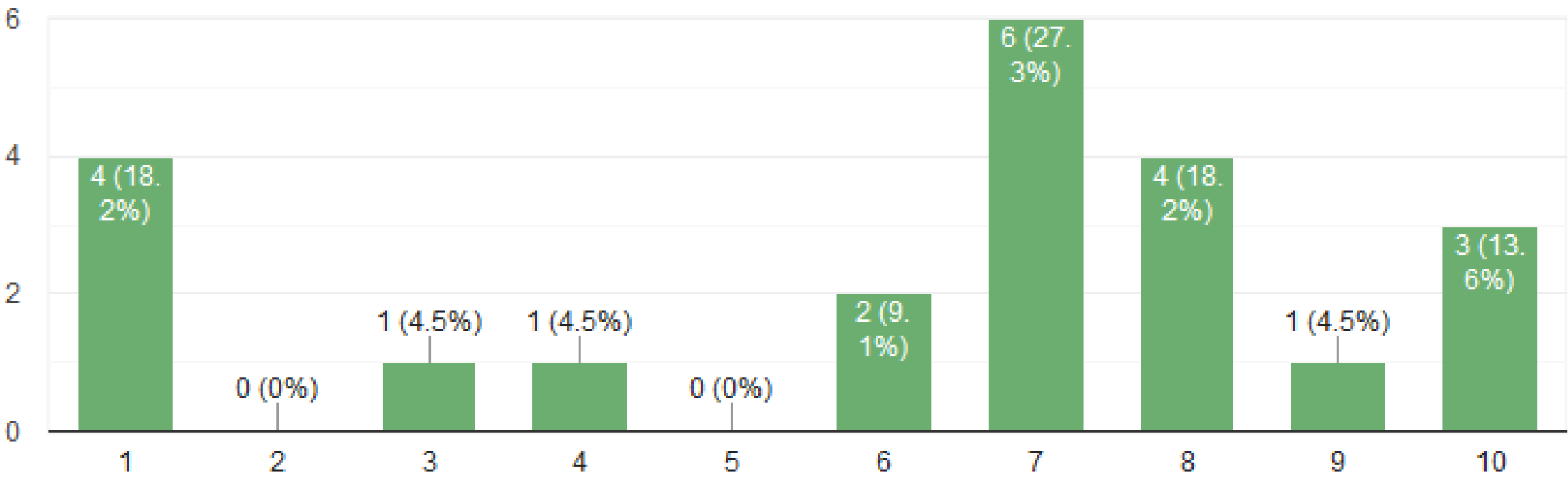


# Are you an hourly or salary manger at your hotel?

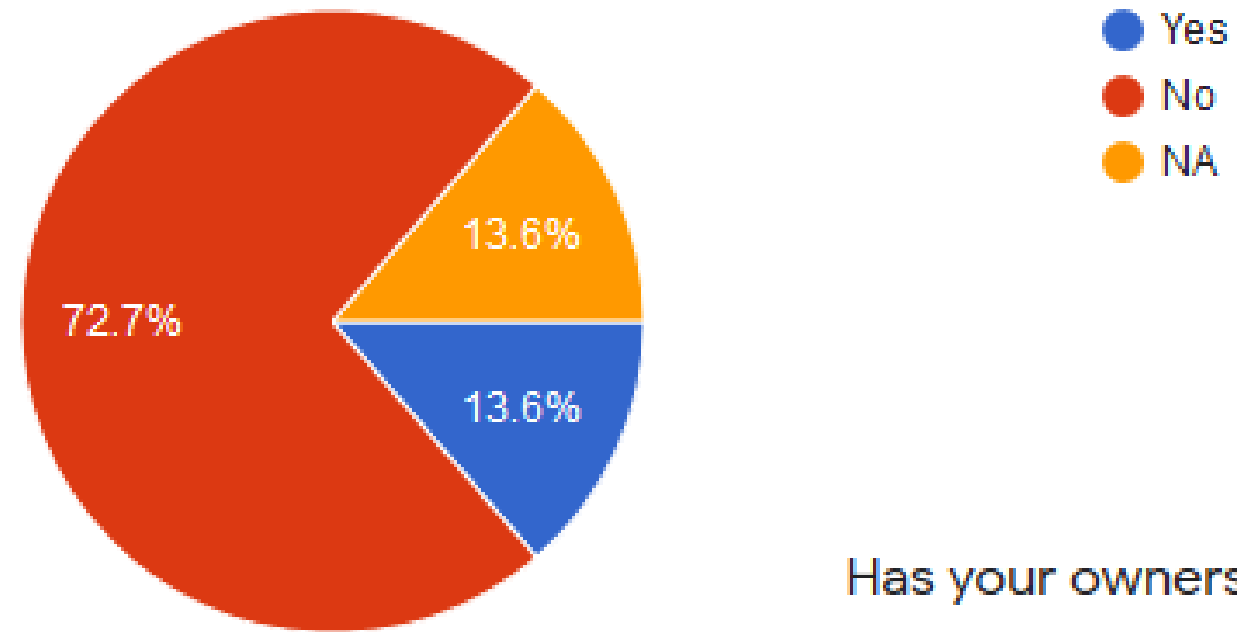


Hourly  
Salary

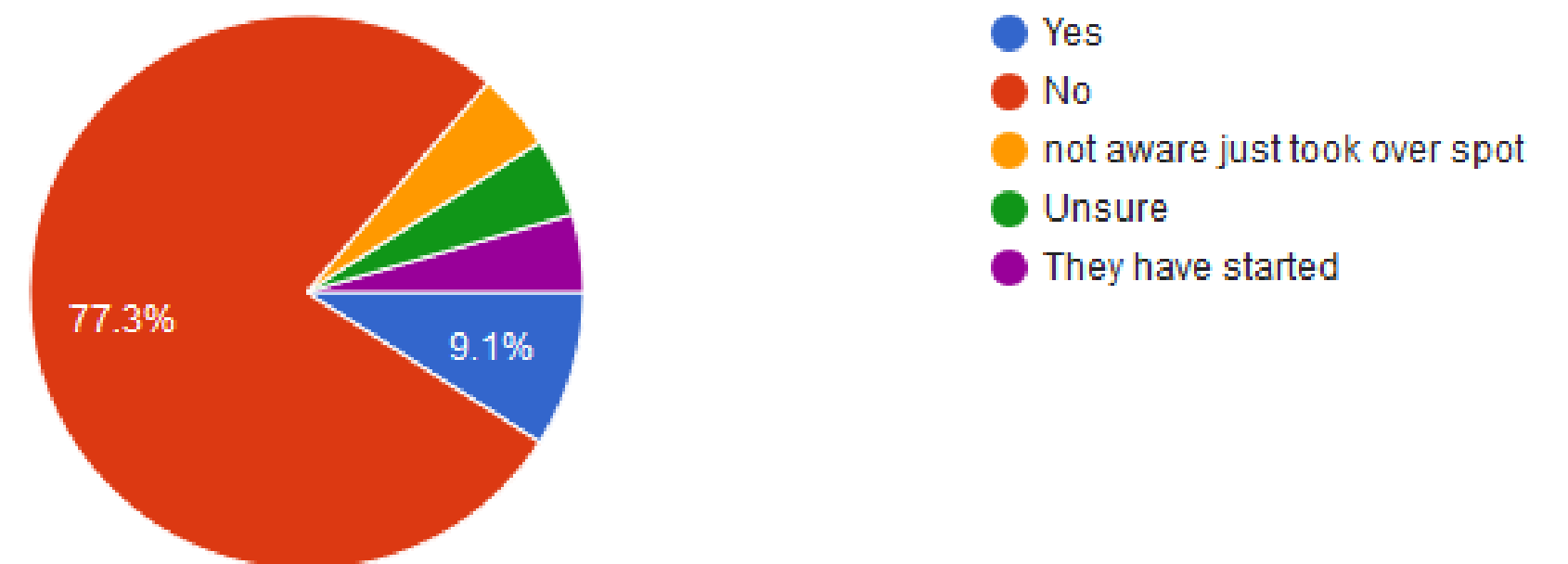
On a scale of 1 to 10 how concerned are you about staff unable to work due to no childcare when school starts?



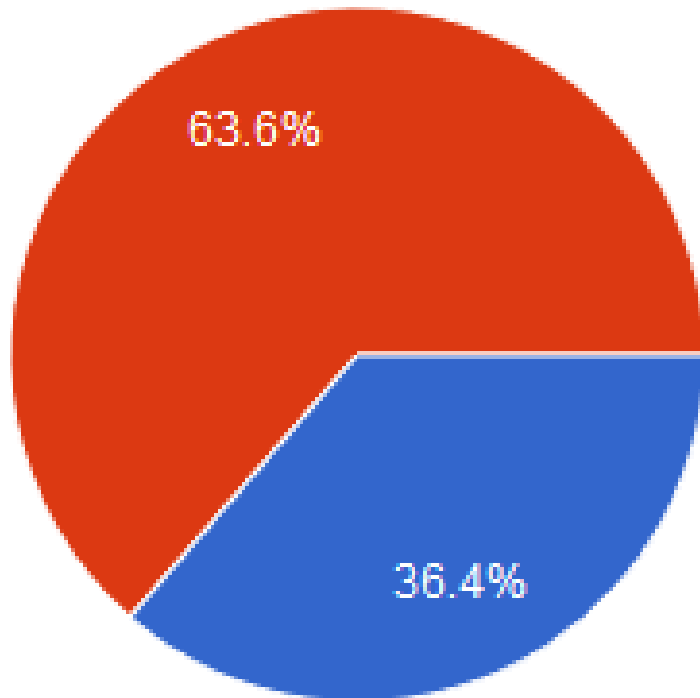
Have you spoken with your ownership/management company about potential childcare issues when school starts with your staff?



Has your ownership or management company communicated with your hotel about options for employees who might need to stay home and care of children due to virtual learning?

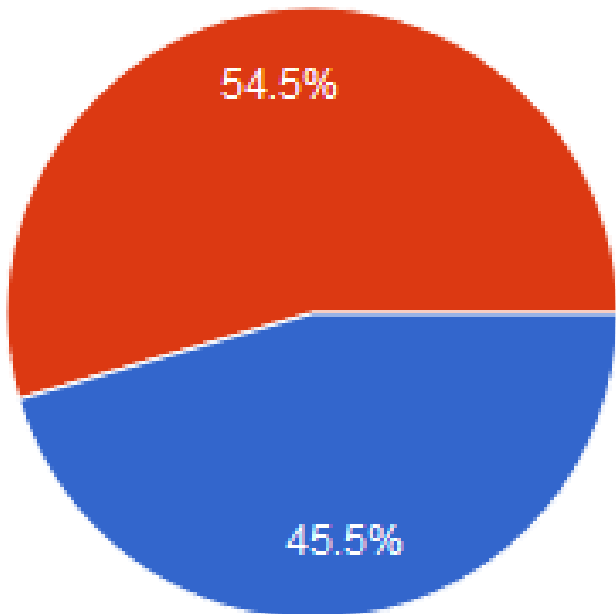


Are you aware of the Families First Coronavirus Response Act?



● Yes  
● No

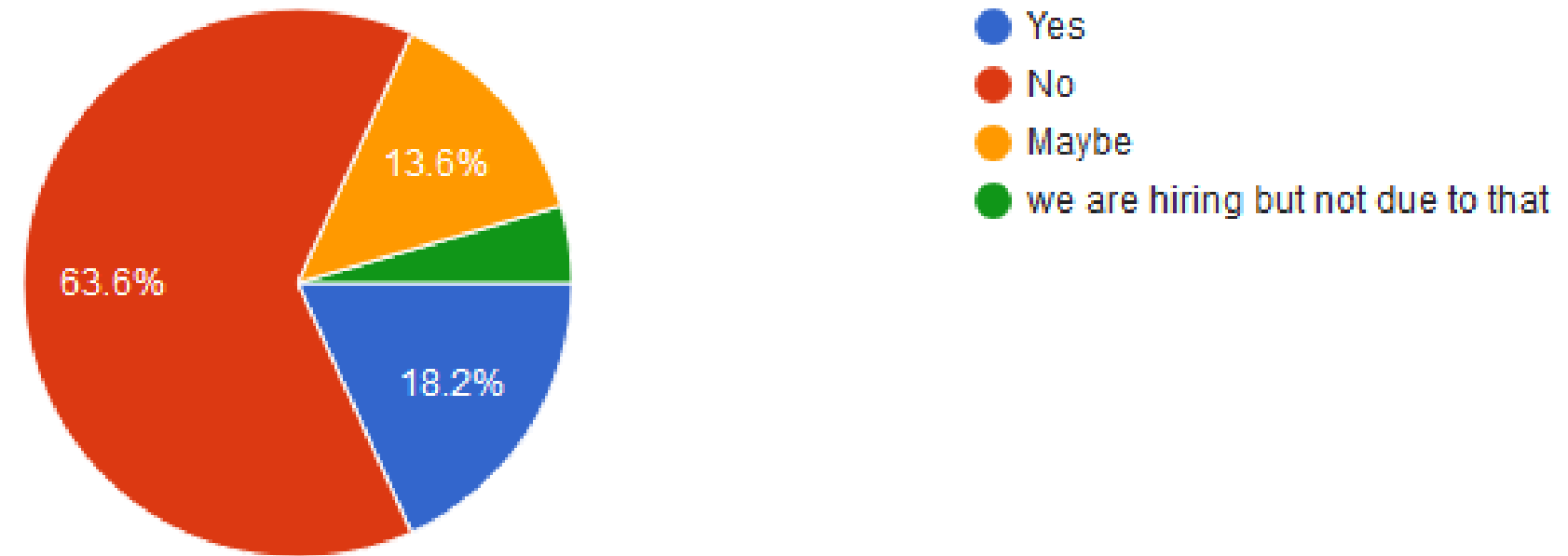
Are you aware of the Emergency Family Medical Leave Expansion Act (EMFLEA) and the Emergency Paid Sick Leave Act (EPSLA)?



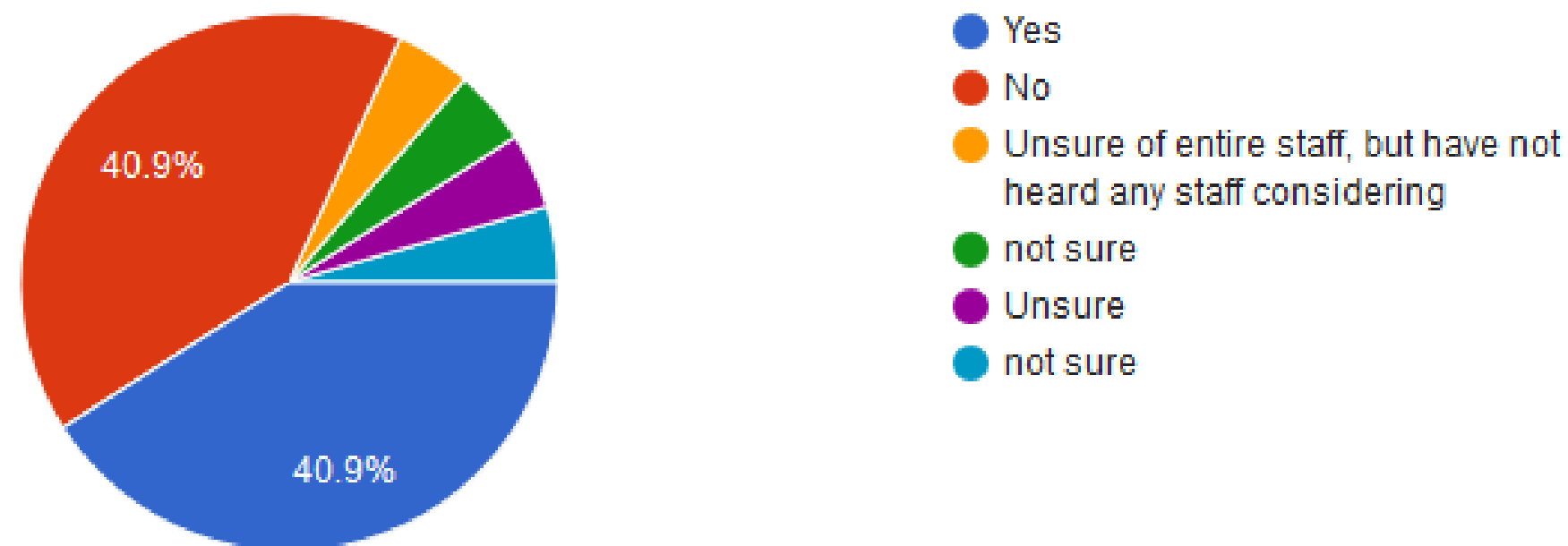
● Yes  
● No

Is your hotel actively hiring in anticipation some staff members could leave due to childcare challenges when school starts?

22 responses



Have you or anyone on your staff considered leaving their job to stay home and facilitate virtual learning? care for school age children?



N/A

NA

Very worried about finding staff to cover

only issue i think is the hotel internet not that strong so if people are deciding to travel with the kids that need to do school work on laptop it not gonna handle that

burden on the staff member financially due to not being able to work is my main concern

No additional concerns

No thoughts on this at this time.

We have talked about this with our staff. We are willing do our best to accommodate the team when it comes to this matter.

**Please share any additional thoughts, comments, concerns specifically regarding the concern staff not being able to work due to no childcare if children must be home to attend virtual school.**

We need options

Additionally, we have concern over what happens if our college students who work the front desk get quarantined at school for up to 14 days and can't come to work. Are other hotels concerned about their college age staff?

I don't know if employees will quit, or just ask to work more weekends. That could work in the favor of managers, who seem to have more difficulty covering weekends.

Childcare in GR before Covid was an issue with an 18 month waitlist at some locations downtown. Even with Covid cancelling out some of the waitlist, they still exist. We had to hire an in home nanny to accommodate.

Uncertain of what my game plan is

n/a

It is all going to fall on the poor GM.

Thanks

If our associates need to stay home, we will need to hire other workers. We would like to keep our current team together.