

# PROFESSIONAL CERTIFICATION

## About Us

Established in 1953, as a nonprofit educational foundation of the American Hotel & Lodging Association, the **American Hotel & Lodging Educational Institute (AHLEI)** is one of the finest nonprofit organizations committed to hospitality training and education, supported by quality standards of practice through leadership, professional certification, education, and advocacy.

Direct industry input goes into the development of every one of our products, ensuring that the knowledge you gain is up-to-date, practical, and accurate. Leading hotel brands and thousands of properties around the world use our products and courses for their corporate training.

More than 2,000 universities, colleges, vocational technical schools, and governmental agencies worldwide use the Educational Institute courses and textbooks in their classrooms.

*I earned my CHA over 25 years ago. Having this recognition at such a young age gave me an incredible amount of credibility among my more-experienced peers in the lodging industry and, as I've grown in my career, it compels me to keep up to date with our ever-changing industry. At Vantage, we not only encourage our members to earn their CHA, we encourage our corporate team to do so as well. Committing to studying, testing, and keeping up with your CHA is an effort that will pay off for a lifetime and bring you a tremendous amount of pride.*



*Roger Bloss, CHA  
Founder, CEO, President  
Vantage Hospitality Group, Inc.*

## [www.ahlei.org/certification](http://www.ahlei.org/certification)

The American Hotel & Lodging Educational Institute (AHLEI) strongly supports and encourages the certification of hospitality professionals in all facets of the industry, including:

- Hotels
- Food & Beverage establishments
- Trainers
- Hospitality educators
- Hotel suppliers

## Benefits of Certification

- A certified staff gives your brand the edge over your competitors
- Validation of position
- Improved job retention
- Career improvement
- Motivator and recognition
- Builder of pride and self-esteem

## More than 20 Certifications

- Executive Level
- Department Heads
- Managerial
- Supervisors
- Associates

The AHLEI internationally-recognized certification programs include certification options for every level of hotel employee; from entry level all the way to general managers. Leading hotel companies and thousands of properties around the world use the professional certifications administered by AHLEI.



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## Hospitality Career Path

	FRONT OFFICE	REVENUE MANAGEMENT	FOOD & BEVERAGE	HOUSEKEEPING	MAINTENANCE	SECURITY	HUMAN RESOURCES	SALES
EXECUTIVE	CHA Certified Hotel Administrator							
	CLO Certified Lodging Owner							
DEPARTMENT HEAD	CRDE Certified Rooms Division Executive		CFBE Certified Food and Beverage Executive	CHHE Certified Hospitality Housekeeping Executive	CHFE Certified Hospitality Facilities Executive	CLSD Certified Lodging Security Director	CHT Certified Hospitality Trainer	
MANAGERIAL		CHRM Certified Hospitality Revenue Manager						CHSP Certified Hospitality Sales Professional
SUPERVISOR	CHS Certified Hospitality Supervisor					CLSS Certified Lodging Security Supervisor	CHDT Certified Hospitality Department Trainer	
LINE	Certified Front Desk Representative		Certified Restaurant Server Certified Kitchen Cook Certified Breakfast Attendant	Certified Guestroom Attendant	Certified Maintenance Employee	Certified Lodging Security Officer		
	CGSP Certified Guest Service Professional							
SPECIALTY	CMHS Certified Master Hotel Supplier	CHE Certified Hospitality Educator	CHI Certified Hospitality Instructor	CSS Certified Spa Supervisor	CHTMP Certified Hospitality & Tourism Management Professional	CHIA Certification in Hotel Industry Analytics		

