

AGENDA

Date/Time: Thursday, August 15 (3:30-5:00pm) Hampton Inn Airport – 5200 28th St. SE, Grand Rapids

MISSION

Our mission is to provide Kent County hospitality-related businesses an opportunity to meet professionally with a common interest to better serve our industry and community while furthering the overall tourism landscape of our region.

DISCUSSION ITEMS

Welcome & Introductions: Kyle Holst - KCHA President

Approval of May 2019 Minutes

Approval of May 2019 Financials

Topic of Discussion: Employment issues in the Local Hospitality Industry

Panel moderated by Rachel Crowther with representatives from Talent and Economic Development Department of Michigan; Michigan Restaurant & Lodging Association, West Michigan Works and possible other organizations.

Monthly Reports

- Experience Grand Rapids
- Certified Tourism Ambassador (CTA)
- West Michigan Sports Commission
- Grand Rapids Diversity & Inclusion
- West Michigan Tourist Association
- Women in Leadership-Grand Rapids

- Michigan Restaurant & Lodging Association
- Michigan Cares for Tourism
- Grand Valley State University
- Ferris State University
- Michigan Hospitality Educators Alliance
- Golf Outing

Upcoming Meetings & Events

- August 26 WIL: Lead from Any Level (Leadership as Influence, Not a Position) @ JW Marriott (3:30-5pm)
- September 19 KCHA Monthly Membership Meeting @ Courtyard Marriott (Active Shooter & Security Topics)
- September 24 CTA @ Embassy Suites (8am-Noon)
- October 17 KCHA Monthly Membership Meeting (Details TBA)
- October 23 CTA @ Doubletree (8am-Noon)
- November 5 CTA Holiday Mixer & 5 Year Celebration (FREE) @ Big E's Embassy Suites (4:30-7pm)

Round Table Discussion

Adjournment

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